Electronic Acknowledgement Receipt FES ID: 1088004 Application Number: 10016862 Confirmation Number: 5949 METHOD AND SYSTEM FOR AUTOMATIC CALL DISTRIBUTION Title of Invention: BASED ON NETWORK RESOURCE AVAILABILITY AND AGENT SKILLS First Named Inventor: Shmuel Shaffer Baker Botts L.L.P. 2001 Ross Avenue, Suite 600 Correspondence Address: Dallas ΤX 75201-2980 US 2149536655 Filer: Jerry W. Mills/Karen Langford Filer Authorized By: Jerry W. Mills Attorney Docket Number: 062891.0665 Receipt Date: 22-JUN-2006 Filing Date: 13-DEC-2001 Time Stamp: 11:27:21 Application Type: Utility International Application Number: Payment information:

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Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages	
1	Issue Fee Payment Recorded	665issuefee.pdf	89652	no	1	
Warnings:						
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National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.